

daa cpt
Trí, An Fhaiche
Lárcheantar Aerfort Bhaile Átha Cliath
Aerfort Bhaile Átha Cliath
Sord, Contae Bhaile Átha Cliath
K67 X4X5

T: 353-1-944 1111
www.daa.ie

daa plc
Three, The Green
Dublin Airport Central
Dublin Airport
Swords, Co Dublin
K67 X4X5



July 3rd, 2024

Deputy Darren O'Rourke,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

Dáil Question No: 25

To ask the Minister for Transport the number of WTE customer service staff employed by DAA working in Dublin Airport in the years of 2023 and to date in 2024, in tabular form.

Dear Deputy O'Rourke,

The table below sets out the average the number of WTE customer service staff figure based on monthly counts for 2023 and 2024 YTD.

The count of staff is based on those who are permanent members of staff and who work Full time hours per week and who have a customer facing/customer interaction as a day-to-day part of their role.

Year	WTE Employees
2023	1,201
2024	1,164

Kind regards,

A handwritten signature in blue ink that reads 'Rebecca Troy'.

Rebecca Troy,
daa plc

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